

Community Survey

The Franklin County Board of Developmental Disabilities wants to hear from you!

Responses to this brief, anonymous survey will help us know how we are doing and identify ways to improve. Feedback also helps guide the development of our annual action plan, which will be shared with the community. **Please complete and return by Oct. 17 to Franklin County DD Communications, 2879 Johnstown Rd., Columbus, OH 43219.** For assistance with language or other accommodations, email ryan.phillips@fcbdd.org

1. What is your relationship to Franklin County DD?

- Person receiving services
- Parent or guardian of the person receiving services
- Direct service provider
- Partner agency staff member
- Other (specify) _____

2. What program area affects you the most?

- Service coordination
- Waiver provider services
- Early intervention/Early childhood education
- School-age and transition services
- ICF (intermediate care facility) services
- Other (specify) _____

3. Do you feel that Franklin County DD staff treats you with courtesy and respect?

- Always
- Most of the time
- Sometimes
- Never

4. Does Franklin County DD answer your questions and provide helpful information?

- Always
- Most of the time
- Sometimes
- Never

5. The last time you contacted a Franklin County DD staff member, how quickly did you hear back?

- Same day
- 1-2 days
- 3-5 days
- More than 5 days

6. How satisfied are you that your voice is heard and that you can make decisions about your life? (If you are responding on behalf of a person receiving services, answers should reflect their views.)

- Very satisfied
- Satisfied
- Somewhat satisfied
- Not satisfied

7. How important is it for you to be informed about employment opportunities for people with disabilities?

- Very important
- Important
- Somewhat important
- Not important

8. How important is it for you to learn how technology, such as assistive devices and remote support services, can help people with disabilities?

- Very important
- Important
- Somewhat important
- Not important

9. Overall, how satisfied are you with the programs and supports provided by Franklin County DD?

- Very satisfied
- Satisfied
- Somewhat satisfied
- Not satisfied

10. Please use this space to tell us what we are doing well, where we need to improve, or anything else you would like to say.

If you would like to speak to us about your experience, please contact Ryan Phillips at ryan.phillips@fcbdd.org; Rita Price at rita.price@fcbdd.org; or call 614-342-5161. You also can provide your contact information below and we'll reach out to you.

Name _____ Phone _____

Email _____